Ida Public Schools

Where Learning Strikes!

Dear Parent/Guardian,

Infinite Campus announced it is switching payment processors for all online payment functions in the Campus Portal. The switch is effective immediately. This will have no impact on how payments are processed, however you will need to update the following:

Add Payment Method(s):

- Your information will NOT automatically be transferred over to ensure the security and confidentiality of your data.

- Add credit/debit card information or bank accounts.
    - To validate bank account information there will be two options:

      1. Automatic Validation - You'll be prompted to log into your bank to validate your account.

      2. Manual Validation – 24-48 hour manual confirmation process before the account will be activated.

- If you need assistance adding payment methods, please follow these **instructions**.

Update Recurring Payments:

- To ensure the security and confidentiality of your data, your recurring payments will NOT be transferred.

- Add any recurring payments you previously had set up and use the new payment methods you created.

- If you need assistance with recurring payments, please view these **instructions**.

There are no other changes in the way you will experience online payments.

We apologize for any inconvenience this may cause.